

Preparations for Removing Stains:

1. First brush any substantial, encrusted marks by hand, using a brush or spatula, then vacuum clean.
2. Pre-clean with a neutral universal agent (incl. possibly dry foam as well).
3. After each cleaning remove any residual surfactant, using spray extraction.

Treatment of Residual Staining:

All-purpose adhesive C	Chocolate	B+C+E	Floor polish	C	Ketchup	D+E	Oil	C+D	Sparkling wine	E	
Animal excreta	B	Cola	A+D	Flower stains	D	Lemonade*	A+D	Oil paint	C	Synthetic resin paint C	
Baby food	B+E	Cocoa	B+D	Fruit juice	E	Lipstick	C+D	Paraffin	C	Street dirt*	C+A
Ballpoint pen	D	Coffee	E	Fruit stain	E	Make-up	C+D	Perfume	E	Syrup	A+D+E
Beer	E	Coloured pencil	D	Furniture polish	D	Margarine	C+B	Printer's ink	D	Tea	E
Blood	B	Condensed milk	B	Glue (cellulose)	C	Mayonnaise	B	Printer ribbon	D	Tobacco	E
Blue carbon paper	D	Contact adhesive	C	Grass stain	E	Mediterranean wines	E	Red lead	F	Tomato juice	D+E
Brandy	E	Cream	B	Gravy	B+C+D	Milk	B	Red wine	E	Urine	B
Burn holes	G	Dust*	C+A	Hair dye	D+E	Motorcar oil, used	C+D	Rust	F	Vegetable fat	C+B
Butter	C+B	Edible oil	C+B	Honey*	A	Mould stain	E	Salad dressing	B+E	Vomit	B
Candle wax	C	Egg white	B	Ice Cream	B+E	Mud*	D	Shoe cream	C+D	Water colour	D
Carbon paper	D	Egg yolk	B	Indian ink	D	Mustard	D+E	Skin cream	C	Wine	E
Chalk	D	Face powder	C	Ink	D	Nail varnish	C	Soil*	D		
Chewing gum	C	Fat	C	Jam	E	Nicotine	E	Soot	C		

*Treat any residue as indicated.

Stain removal agents should only be worked in with a clean, damp and absorbent cloth.

- A** Treat with a normal commercial oxidative bleaching agent.
- B** Fresh stains: treat with an alkaline cleaning agent. Rinse off immediately – see below.
Dried-in marks: treat with an enzyme agent. Note reaction time, wipe off gently.
- C** Treat with an agent containing solvent, using manual methods as well (scrape off, beat lightly, vacuum clean when completely dry).
- D** Treat with a dye-fixing agent. Possibly treat afterwards with an oxygen bleaching agent.
- E** Fresh stains: treat with weak solution of organic acid (slightly acidic cleaning agent). Rinse off immediately – see below.
Dried in marks: treat with a normal oxidative bleaching agent.
- F** Treat with a commercial rust remover or acidic stain remover. Rinse off immediately – see below.
- G** Cut out burnt or melt stains. Take a piece of fabric of the same size – if none is available take it from a part of the material that is less visible – and stick it on from the left with double sided tape.

After-treatment:

After each cleaning we recommend the use of spray extraction to remove any edge markings/residual cleaning agent.

General:

These are only general recommendations that cannot unreservedly guarantee 100% removal of stains.

We recommend in all cases that you consult a professional cleaner.